

# TW-800

Manual V1.50

Please use this operation manual correctly on reading well. Please keep it carefully to be able to read immediately, when required.

## Contents

■General outline .....	1
■Main part and accessories .....	2
■Safety concerns .....	4
■Name and function of each part .....	9
■Installation .....	11
■Setting .....	17
■How to use .....	20
■Specification .....	22
■Dimensional drawing.....	24
■Before thinking failure.....	26
■After service and Warranty .....	28



## ■General outline

TW-800 is constituted by a Transmitter[TW-800T] and a Receiver [TW-800R]

Once the TW-800T is mounted on the Torque wrench a tool of others with Limit switch (LS), the tightening completion signal of Torque wrench can be transmitted to each series of our TWF-800R.

<Feature>

◆Reliable communication

TW-800 can communicate automatically by selecting the channel from 78ch in 2.4GHz bandwidth.

TW-800 transmits the signal reliably by 2way communication.(You can look see the communication OK/NG by LED lighting and flashing.)

◆TW-800T has the function of remaining battery level notice.(At using test switch)

If remaining battery level is low at using test switch, you can look see the LED situation of TW-800T and TW-800R.

◆TW-800T uses CR2032 type of battery for small size and light weight.(Size is same as TW-510T)

◆The case of TW-800T is used polypropylene for protecting broken the case.

◆TW-800 uses the communication band which can be used worldwide.

◆TW-800T has test switch for test communication and battery remaining check.

◆It is easy to set the registry of TW-800T and TW-800R.

It is easy to do "Pairing" with TW-800T and TW-800R.It is not necessary to manage the channel and ID.

◆TW-800R can be set various setting

1.Buzzer: On/Off

2.Buzzer volume:2 kinds Small/Big

3.Output time of Photo-Mos relay: 4kinds 50ms/200ms/400ms/1s

4.Double-count protect time: 4 kinds 10ms/200ms/1s/2s

◆The power source of TW-800R is DC24V.

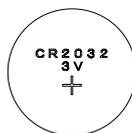
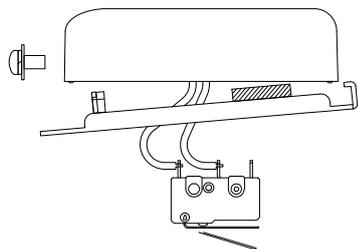
The power source of TW-800R that is often connected with controlled equipment is DC24V.

It can be used AC100-240V by using AC adapter of option

※For the cause of transmitter "TW-800T" and receiver "TW-800R" recognize both sides by pairing, equipment configuration is set to 1to 1.It can't be used two or more sets of transmitter for one set receiver.

# ■Main part and accessories

## Transmitter TW-800T



Coin battery CR 2032×1



For Limit switch  
Hex socket head cap bolt M2×L10×2pcs  
Washer M2(φ2.2) M4×2pcs

TW-800T ×1

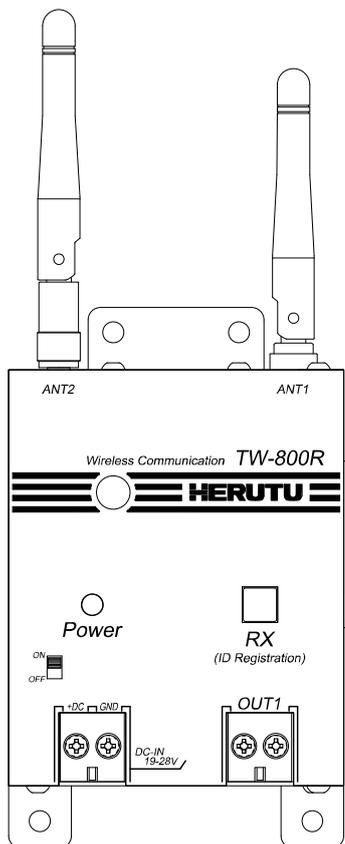
(Screw for fitting a mainpart, Limit switch)

Fitting plate×1



Screw for fitting M4×L5×4

## Receiver TW-800R



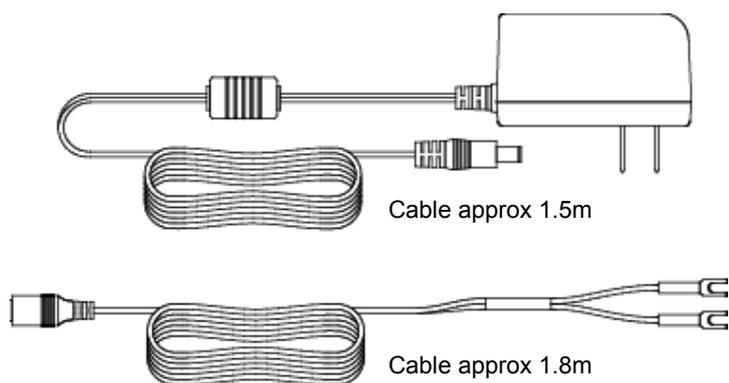
TW-800R ×1

(Dipole antenna for ANT2 is set at shipment)

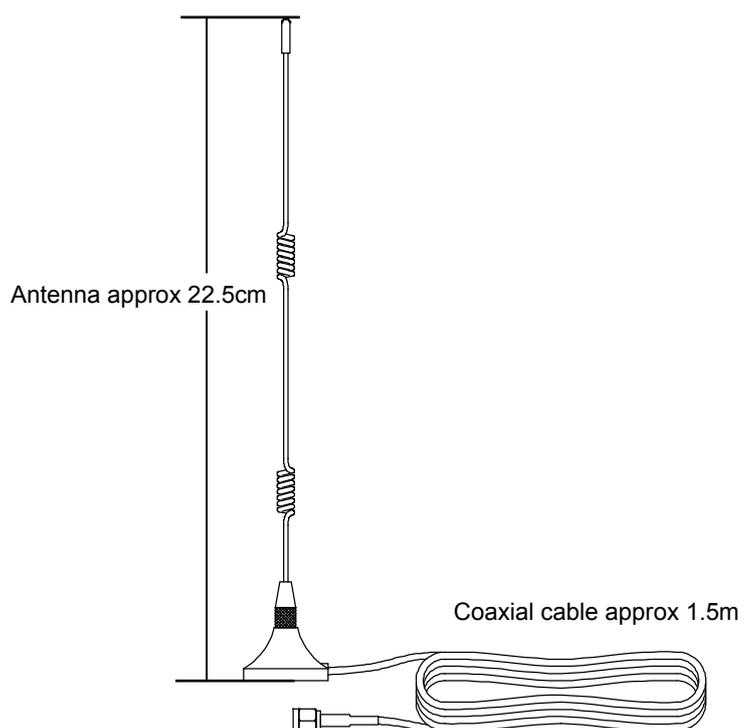
※ANT2 is fixed by resin before shipment by regulation of FCC/IC in an applicable country.

Onerous option

- AC Adapter ADB24050-C(With connecting cable 3m)



- External antenna MB-13F(With magnet base/Coaxial cable approx 1.5m)



※ANT2 is fixed by resin before shipment by regulation of FCC/IC in an applicable country.

## ■ Safety concerns

### Safety concerns (Be sure to read)

To prevent human injury of user or damage in property from occurring, be sure to observe the precautions shown below.

- The degree in safety hazard and damage generated by the wrong usage while ignoring the descriptions is classified by the following displays.



**Warning**

Using in an improper way while ignoring this pictorial symbol might cause a death or serious human injury.



**Caution**

Using in an improper way while ignoring this pictorial symbol might cause a human injury or property damage.

- The type of descriptions you should observe is classified by the following pictorial symbols.



This pictorial symbol indicates a “Reminder” to attract an attention.



This pictorial symbol indicates a “Prohibition” to prohibit a certain action.



- For the usage to be commonly applied in all the models:

- Avoid using in a place with a plenty of humidity or dust. Otherwise, absorbing a dust or water contents may cause machine trouble, fire or electrical shock.



- For handling this machine:

- This is the electronic devise or wireless radios composed of the precision parts. Do not overhaul/remodel. It may cause accident or machine trouble.



**Warning**

- For handling this machine:

- Do not use this product for the application needing the high reliability related to human lives.



- Do not use this product in a place where it is uncertain about whether or not radio waves reach.





■ For handling the power source:

Be sure to observe the following precautions to prevent the AC adapter and Power cord from being heated, damaged, or ignited.

● Do not approximate the AC adapter and Power cord to a fire, or do not put them into a fire. The AC adapter and Power cord can be broken or ignited, resulting in an accident.	
● You can use the AC adapter and main body only with the specified power voltage to protect them from the damage and fire accident.	
● Do not use the AC adapter and main body in a wettable atmosphere. It may cause accidents or troubles such as heating, igniting or electrical shock.	
● Do not touch the AC adapter, main body, Power cord and Plug outlet with wet hands. It may cause an accident such as electrical shock, etc.	
● Do not damage the Power cord. A short-circuit or heating may cause a fire or electrical shock.	
● Do not use the Power plug with dust being adhered. A short-circuit or heating may cause a fire or electrical shock.	
● Do not give a strong impact onto the AC adapter. It may cause an accident or machine failure.	
● If you find out deformed AC adapter, do not use it. It may cause an accident or machine failure.	
● Do not charge this equipment in a place where flammable gas can be generated. It may cause a fire accident.	
● Never overhaul the AC adapter. It may cause an accident or machine failure.	

■ When trouble happens during use:

Since it may cause a fire or electrical shock, disconnect a power plug, and immediately ask outlet store or our company to repair.

● When smoke or abnormal odors are generated, stop using, immediately disconnect a power plug, and ask outlet store or our company to repair.	
● Once the Power cord is damaged, do not use it. Using it as is may cause a fire or electrical shock.	

### ■Caution for wireless Law

○Radio device in this product has been certified by the Radio Law. It does not need a license of radio stations according to using this product.

○Do not use it close to a person with a cardiac pacemaker.

Electromagnetic interference may affect it, putting his/her life at risk.

○Do not use it close to medical equipment.

Electromagnetic interference may affect the cardiac pacemaker to cause loss of human life.

○Do not use it close to an electric oven.

Electromagnetic interference may affect the medical equipment to cause loss of human life.

○Radio device in this product has been certified by the Radio Law. Do not disassemble or modify this product.

### ■Caution for Radio Interference with 2.4GHz Wireless communication

**Take the following precautions for communication by 2.4GHz wireless communication.**

Within this product's frequency range, industrial, scientific, and medical equipment, such as electric oven, as well as RFID premises radio stations (license required) and specified low power radio station and ham radio station (license not required) used in factory manufacturing lines are operated.

○Before using this device, confirm that no RFID premises radio station, specified low power radio station, or ham radio station is operating close to it.

○If this product caused radio interference with an RFID premises radio station, immediately change the product's frequency or stop radio emission, and contact representative for actions to take to prevent cross talk.

■ FCC/IC Warning (TW-800T,TW-800R)

Information about FCC Standard.

FCC CAUTION

Change or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interface, and (2) This device must accept any interface received, including interface that may cause undesired operation:

Information about FCC Standard and IC standard.

This device complies with Part 15 of FCC Rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux la partie 15des règles de la FCC et CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Information about SDoC(Thailand)

This telecommunication equipment conforms to technical standard NTC TS 1010-2550.

This telecommunication equipment conforms to NTC technical requirement.

Information about SDPPI(Indonesia)

Transmitter TW-800T

29487/SDPPI/2013  
4256

Receiver TW-800R

29486/SDPPI/2013  
4256

Information about COFETEL(Mexico)

Transmitter TW-800T

CFTR-CPHETW13-0682  
HERUTU  
TW-800T

Receiver TW-800R

CFT-RCPHETW13-0683  
HERUTU  
TW-800R

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipoo dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

## Information about CMIIT(China)

## •CMIIT ID

TW-800T : 2013DJ9940

TW-800R : 2013DJ9941

1.

- 使用频率:2400~2483.5MHz
- 等效全向辐射功率(EIRP)≤ 10mW
- 频率容限: ±75kHz

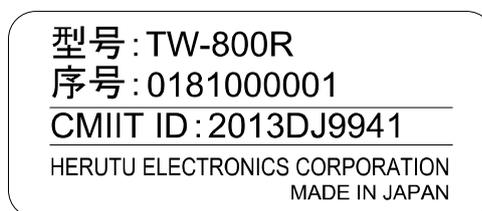
- 2.不得擅自更改发射频率、加大发射功率(包括额外加装射频功率放大器),不得擅自外接天线或改用其它发射天线;
- 3.使用时不得对各种合法的无线电通信业务产生有害干扰;一旦发现有干扰现象时,应立即停止使用,并采取措施消除干扰后方可继续使用;
- 4.使用微功率无线电设备,必须忍受各种无线电业务的干扰或工业、科学及医疗应用设备的辐射干扰;
- 5.不得在飞机和机场附近使用。

Production label is changed only for China as below.

Transmitter TW-800T

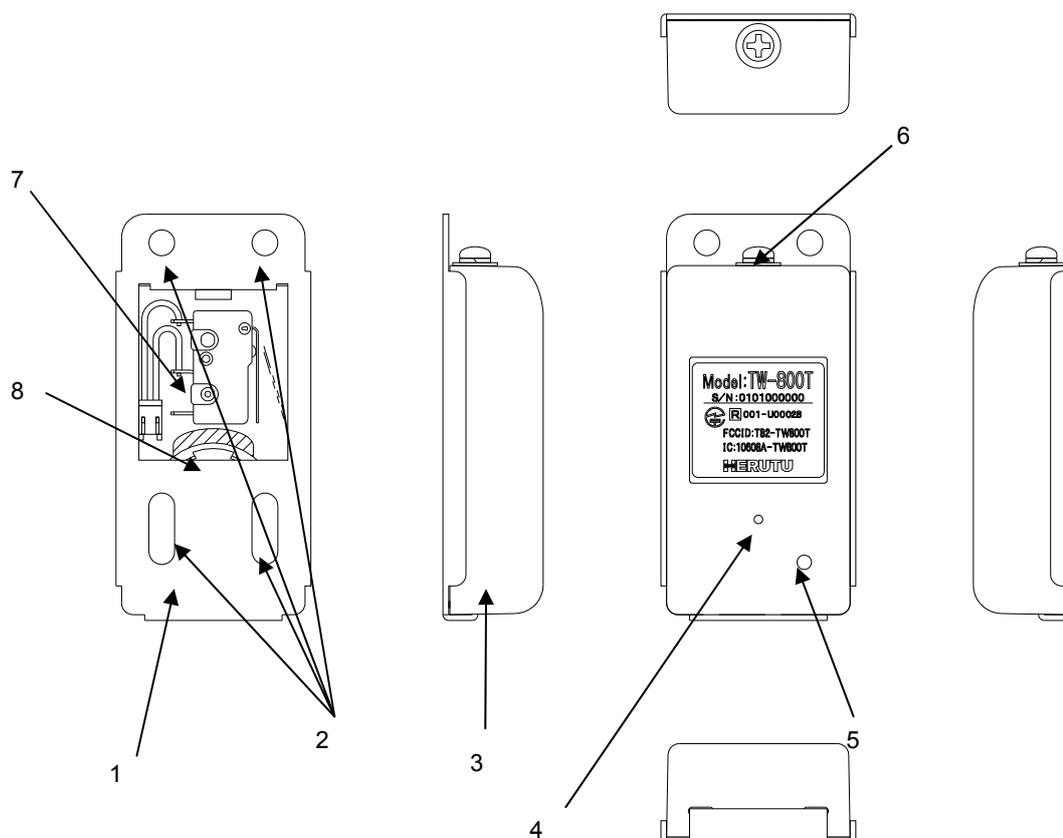


Receiver TW-800R



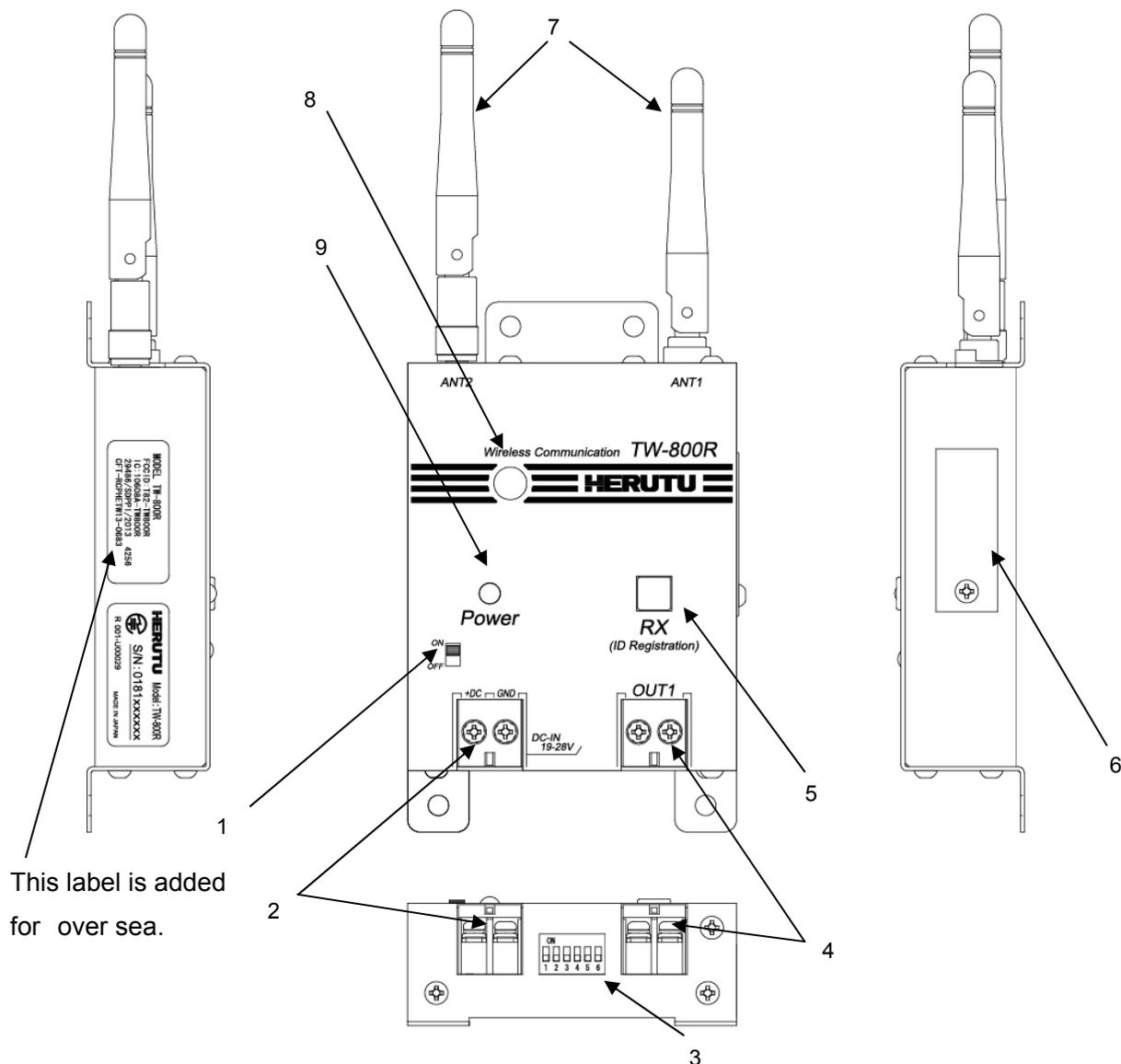
## ■Name and function of each part

### ●Transmitter TW-800T



1.Seat	Seat is for setting torque wrench and plier wrench and so on.
2.Hole of bracket	The hole is for mounting the base of torque wrench of LS type and seat
3.Case	Case for main body. It is used indestructible polypropylene materials.
4.LED(Red/Green)	LED is for confirmation of communication and battery checking. Depend on the situation, LED is lighting and flashing
5.Test switch (Pairing switch)	For Test switch and paring switch.
6.Screw for fixing	The screw is for mounting main body and seat
7.Limit switch	Limit switch is for input the signal from torque wrench. It is fixed the mount base of torque wrench by hexagon screw.
8.Battery	Battery is coin battery. Type is CR-2032

●Receiver TW-800R



This label is added for over sea.

1.Power switch	For power ON and OFF
2.Terminal block of power source	Terminal block for power source of DC24V(M3)
3.DIP Switch	For setting DIP switch(6 selection)
4.Output terminal block	Photo-mos relay output terminal block(M3)
5.RX light switch:Green (for Paring switch)	Led lights at receiving the signal from transmitter normally. Also RX light switch is used for paring.
6.I/F for Expanding unit	At connecting Expand unit, the cover is unfixed.
7.Antenna	2 antennas for Diversity type. Antennas is dipole type. One is all-in-one, one is possible to take off. When it is set external antenna, it is set by means of taking off ANT2. ※ANT2 is fixed by resin before shipment by regulation of FCC/IC in an applicable country.
8.Buzzer	Buzzer sounds at receiving the signal from transmitter. It is possible to set sounds on and off, or big and small. Sound pressure 95dB/m
9.Led of Power(Red)	It lights at power ON.

## ■ Installation

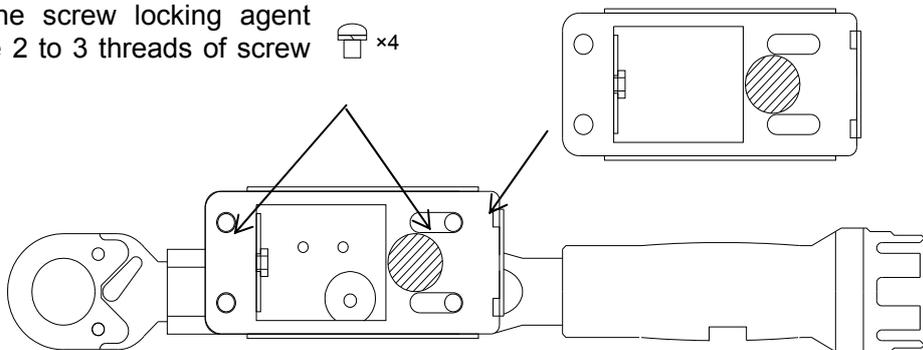
<Installation the transmitter to torque wrench>

To install the seat

Fix the Seat with four fixing screws.

For the application with heavy oil mist, fill up the caulking agent between Wrench seat and Seat and also between Wrench shaft and Wrench seat to protect the internal board.

Apply the screw locking agent onto the 2 to 3 threads of screw edge.  x4

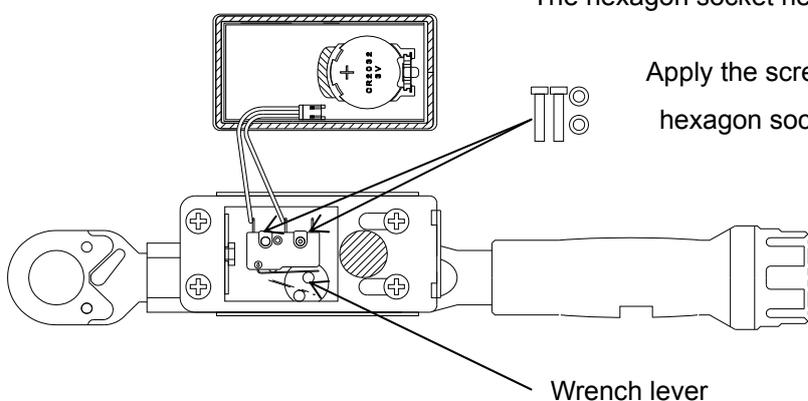


Fix the Transmitter Limit SW with two hexagon socket head bolts(which was removed).

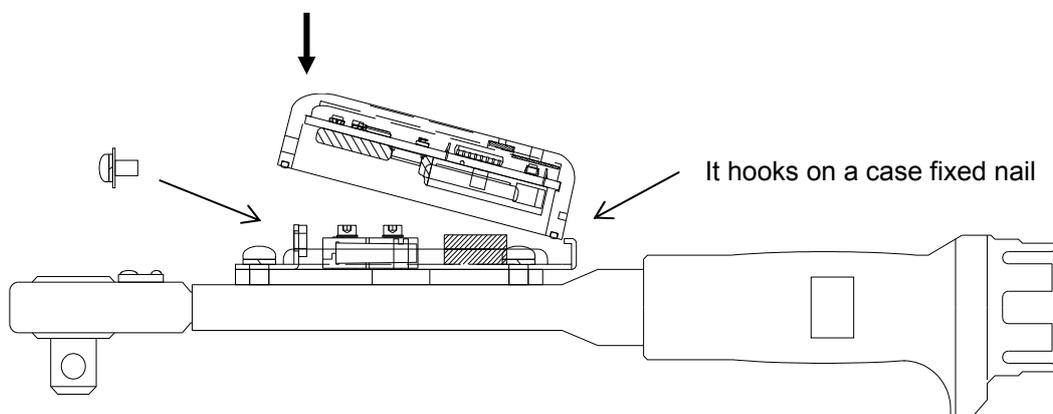
Verify that the moving range of wrench lever is well suited for the movement range of switch during the wrench in movement.

The hexagon socket head bolt requires a washer.

Apply the screw locking agent on 2 to 3 threads of hexagon socket head bolt.



Hook the Transmitter on the Case holder of Seat, set it with an attention being paid not to bite the cord, and fix it with the set screw as firmly pushing the case.



<The attention and the check method on limit switch attachment>

When the lever working range of a torque wrench is small, a limit switch cannot be struck and a transmitter may not send. In limit switch attachment, be careful enough and carry out.

<Input Judgment time for transmitter>

Transmitter don't transmit when the signal from limit switch is within 40ms.

This function prevent transmitting the signal at striking the limit switch when the torque wrench is fallen.

When you install a limit switch and a transmitter, it can not send the signal that you strike a limit switch by your finger. But it is based on the abovementioned processing.

In the case of tightening the limit switch in normal, the time is approx 100ms-170ms.

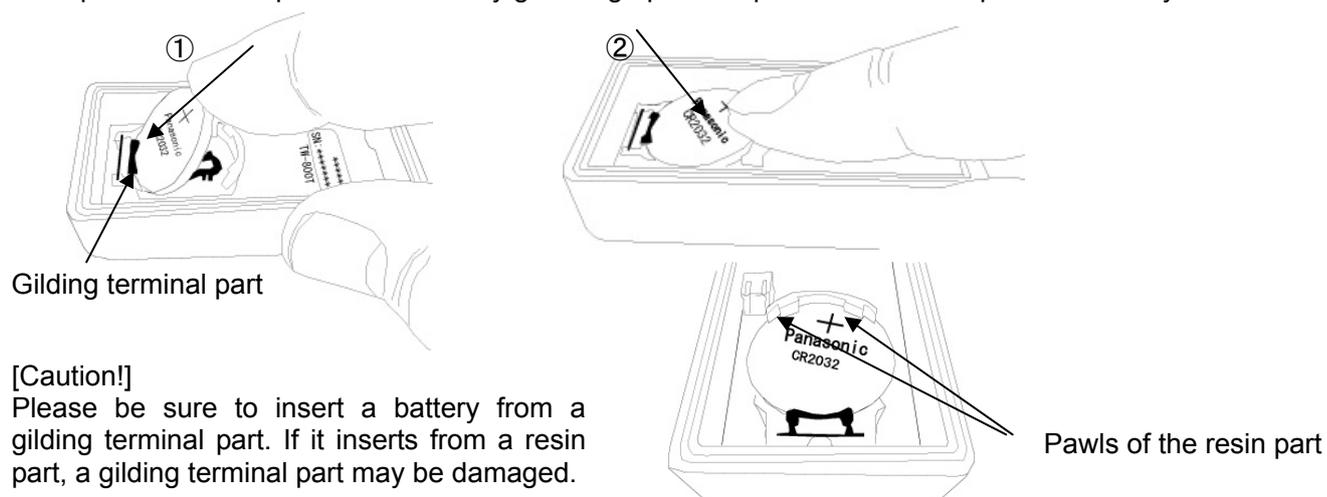
In the case of striking the limit switch by being fallen, the time is approx 20-30ms.

Input judgment time of transmitter is set by above cause.

<Installation and removing the coin battery for transmitter>

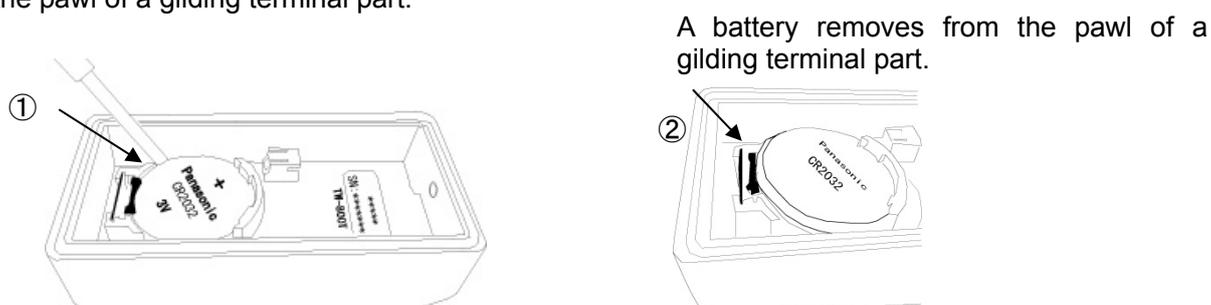
●Installation the coin battery for transmitter

"+" terminal side" of a coin battery (CR2032) is turned up. A coin battery is previously inserted in a gilding terminal part like following figure ①. Then, as shown in the following figure ②, a coin battery is lightly pushed in from a top. Please push until it snap on so that it may get hung up to two pawls of the resin part of a battery holder.



●Removing the coin battery for transmitter

When removing a coin battery by exchange etc., as a tip is not sharp and shown in the following figure①, It inserts so that the bottom portion of a battery may be raised lightly. As shown in the following figure②, a battery removes from the pawl of a gilding terminal part.



[Caution!]

In the case of installation a battery and removing, please carry out carefully so that the limit switch cable of TW-800T is not broken. We recommend you to work removing a limit switch cable from a connector.

<Installation the receiver>

■ Install this machine in the place where it can be easily viewed from the Transmitter and also an electric wave can be stably received.

■ Set the antenna so that it is not parallel to the metal plates and keep away it from metal plates as far as possible.

■ Feed the stable power supply (DC24V) with less variation.

**Terminal block:M3(2P)**

**Input power source:DC24V(DC19~DC28V)**

When you use with AC power supply, please use the AC/DC adaptor "ADB24050" of an option.

■ Make a wiring for the output terminal block.

Output turns on with relay contact. Once output turns on, short-circuited condition is made between terminals.

Once the rated contact load is exceeded, inner circuit might be damaged. Use an extreme care.

**Rated load voltage AC/DC30V per point**

**Rated load current 0.5A per point**

**Contact mechanism MOS-FET/1a**

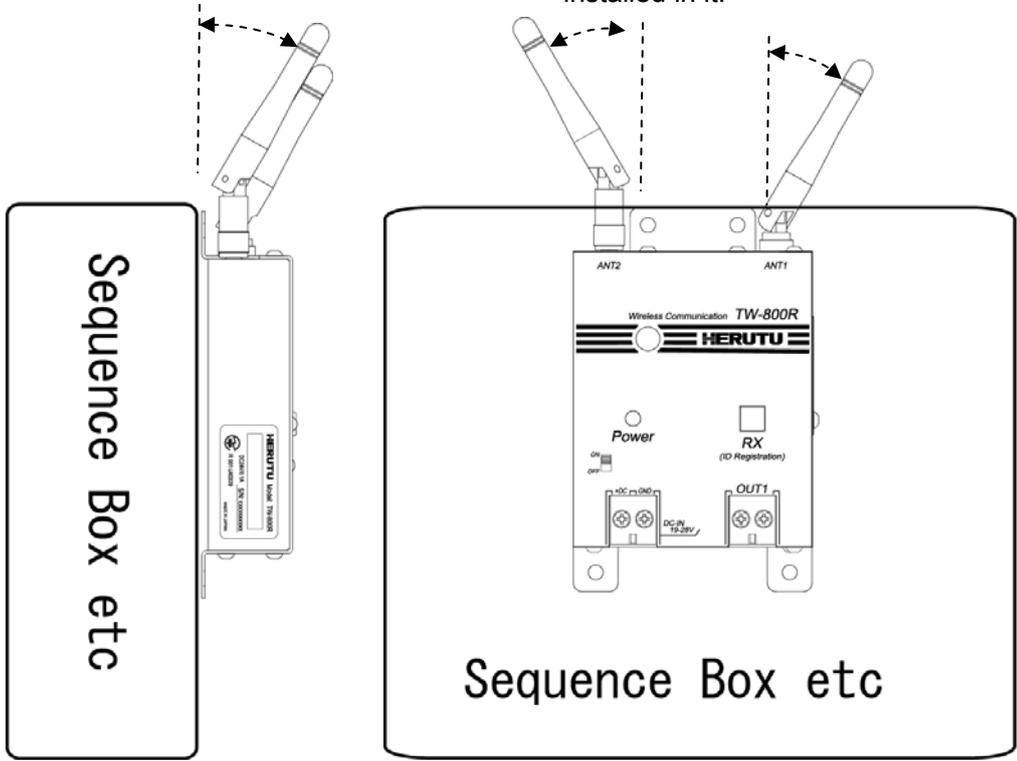
**Terminal block:M3(2P)**

The antenna of a receiver should install so that there is no obstacle in the circumference of an antenna.

Receiver has 2 antennas and it is diversity type. Both antennas should install that there is no obstacle in the circumference of an antenna.

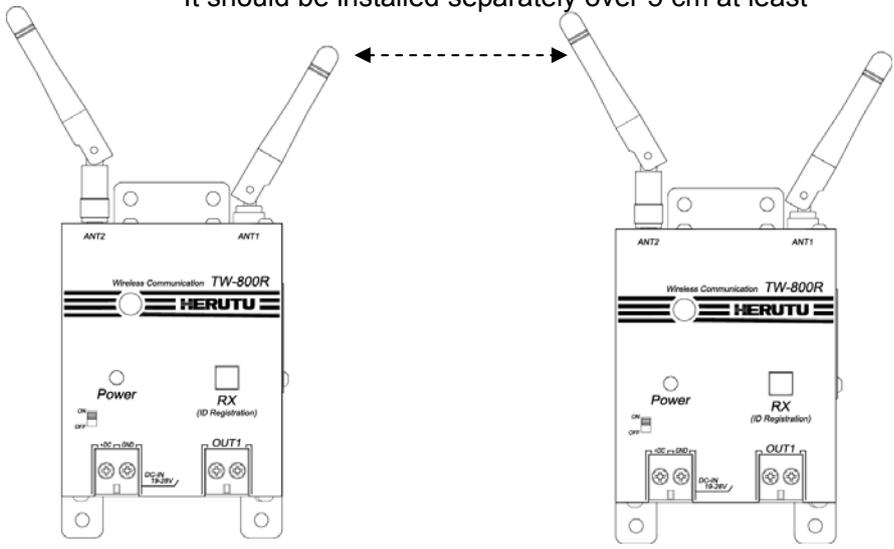
Antenna should install 30-45 degree of the directions of the front.

An antenna is seen from the front, is opened in the direction of outside 0-45 degree, and is installed in it.

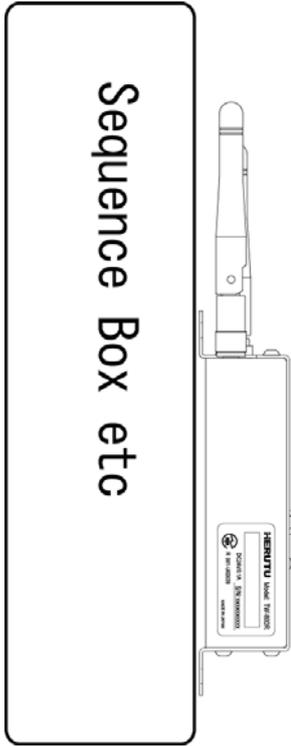


Also in case of setting installation 2 receivers for parallel, it should install separately over 5cm from each antenna at least.

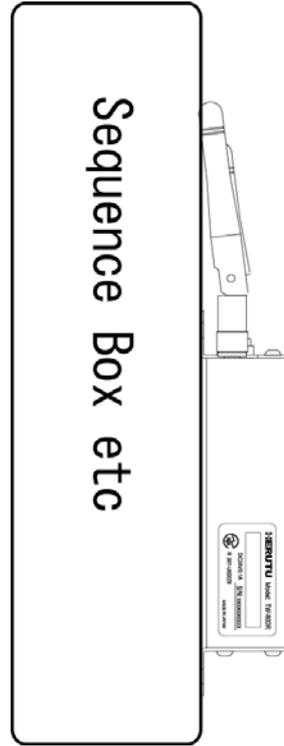
It should be installed separately over 5 cm at least



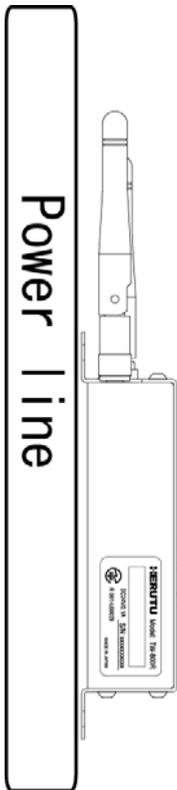
Please do not set the following installation.



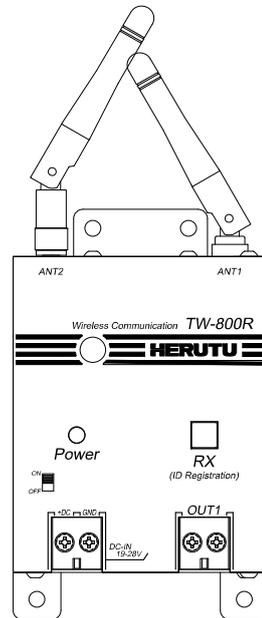
**X** It is parallel with sequence box and antenna



**X** It is touched antenna with sequence box.



**X** It is installed bear power line.



**X** Each antennae are in touch.

- This product serves as a minus (-) ground.

In the case of the place which is fixed this receiver is steel such as an operator control panel and a pillar of a production line, please fix this receiver after confirming minus grounding or plus grounding.

Please keep in mind that the short circuit breaker of equipment may operate if it fixes with equipment of a plus earth accidentally.

When fixed with equipment of a plus earth, I avoid the fixing to a metal thing, or please give me the disposal of fixing on both sides of an insulator.

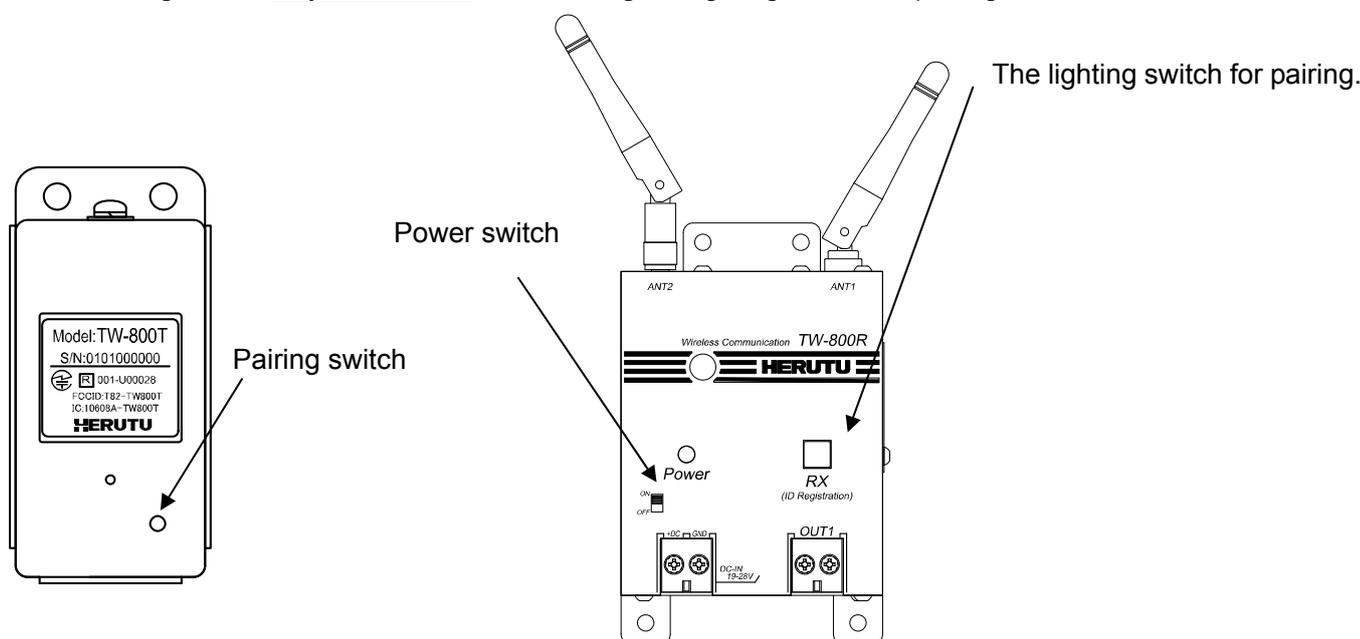
## ■Setting

It needs “pairing” a transmitter and a receiver before using. Transmitter and receiver communicate by recognizing the other party's recognition signal by pairing.

### ●Pairing (Registration)

1. Power Switch is turned on pushing the lighting switch for paring of a receiver.

To enter “Pairing mode” only 10 seconds with flashing the lighting switch for pairing.



2. You continue pushing the “pairing switch” over 3seconds of transmitter by a long and slender thing.

3. It is completed the pairing between transmitter and receiver, then the lighting switch of receiver is turned off.

4. It can communicate with transmitter being pairing, you turn off the power switch of receiver once.

### ●Delete the pairing

1. Power Switch is turned on pushing the lighting switch for paring of a receiver.

To enter “Pairing mode” only 10 seconds with flashing the lighting switch for pairing.

2. You continue pushing the “lighting switch for pairing” over 2 seconds, then the lighting switch is turned on.

The transmitter which is register by pairing is deleted.

### ◆Caution

Please keep in mind that a transmitter cancels the pairing information (registration information on a receiver) which was carrying out the memory, and the communication with the receiver which was carrying out pairing becomes impossible if a receiver carries out the long aggressiveness of the pairing switch of a transmitter 3 seconds or more in the state where it is not in pairing mode.

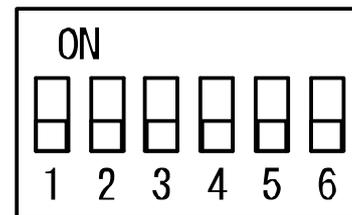
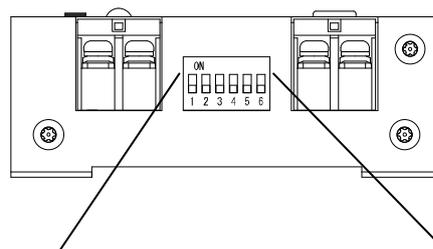
●Setting of receiver

You can set “relay output time”, “Double count protect time”, “Behavior of buzzer” by six dipswitch.

Please set by your operation.

◆Buzzer ON/OFF

DIPSW	1
Buzzer does not sound	ON
Buzzer sounds	OFF



◆Relay output time (4 kinds)

DIPSW	2	3
50ms	OFF	OFF
200ms	ON	OFF
400ms	OFF	ON
1S	ON	ON

◆Double count protect time (4 kinds)

DIPSW	4	5
10ms	OFF	OFF
200ms	ON	OFF
1S	OFF	ON
2S	ON	ON

\*When “Relay output time” is set 50ms and “Double count protect time is set 10ms, Buzzer sounds 50ms. Buzzer sounds 100ms ordinarily.

◆Buzzer sounds Big/Small

DIPSW	6
Small	ON
Big	OFF

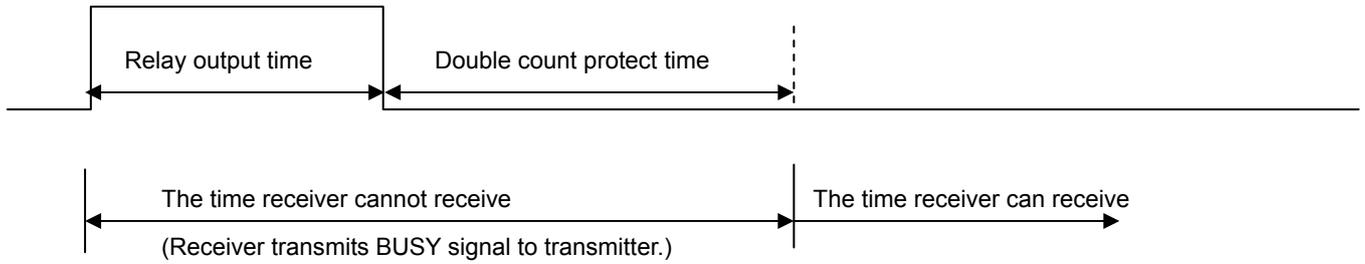
◆Caution

While the receiver output relay output or while receiver is in double count protect time, receiver transmit the busy signal to transmitter. Then receiver doesn't move.

When the transmitter receives the busy signal, the Green LED of transmitter flashes 3 times.

According to setting relay output time and double count protect time, a difference is made for a transmitting intervals. Please set depend on your situation.

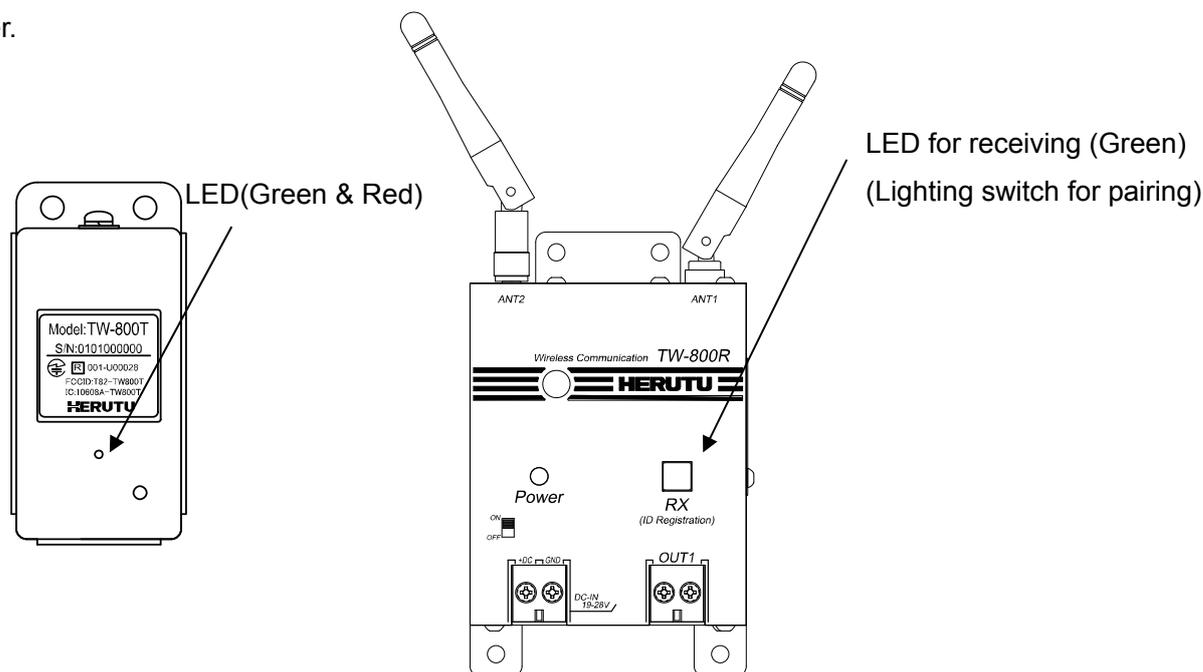
<Receiver>



## ■How to use

1. Power switch of receiver is turned on. Please confirm the LED situation as turning off.

When the LED for receiving turns on, the transmitter is not registered by pairing. Please make a pairing with transmitter.



2. Transmitter transmits the signal at striking the limit switch by tightening the bolts from torque wrench.

When the communication is done normally, receiver output the relay output and receiver sounds the buzzer according to setting. Green LED of transmitter turns on 1 time.

When the communication is not done normally, receiver doesn't move.

While the receiver output relay output or while receiver is in double count protect time, receiver transmit the busy signal to transmitter. When the transmitter receives the busy signal, the Green LED of transmitter flashes 3 times.

	Transmitter	Receiver
Communication OK	Green LED 1 time flashing	LED 1 time flashing
Communication NG	Red LED 10 times flashing	—
BUSY	Green LED 3 times flashing	—

Buzzer sound time is usually for 100ms. When the relay output is set 50msec and double count protect time is set 10msec, Buzzer sound time is 50msec.

\*When the transmitter is not done "Pairing" transmits, Red LED will be flashing 3 times.

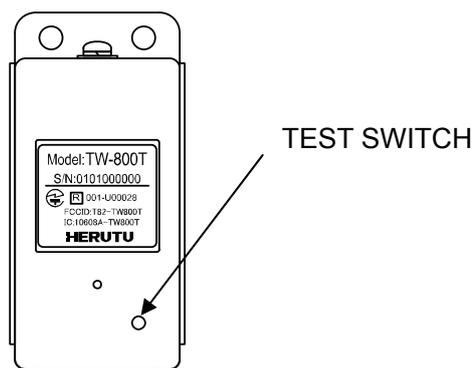
## ●TEST SWITCH

There is a test switch for checking the battery and communication. When the transmitter transmit the signal by test switch not limit switch, receiver doesn't output relay output. But LED of receiver only turns on.

Also transmitter make a checking the battery at pushing the test switch. You can know the battery situation by transmitter LED and Receiver LED

TEST SWITCH is combination with Pairing switch. To continue pushing the switch over 3 seconds, transmitter remove the registration with a receiver. Transmitter become impossible communication with a receiver.

Then please do a pairing again for using same receiver.



	Transmitter	Receiver
Communication check	OK: Green LED 1 time flashing NG: Red LED 10 times flashing	LED 1 time flashing
Battery power low level	Red LED 1 seconds lighting	LED 2 times flashing

\*Trasmitter displays the situation of battery power low level after transmitter displays communication check result(OK or NG).

## ■ Specification

### ●TW-800 common specification

Items	Specification
Standard	2.4GHz Small electric power data communication system
Emission designation	F1D
Frequency band	2,403MHz-2,476MHz
Channel	76CH
Modulation way	GFSK
Communication way	Simplex
Power of antenna	2.1mW

### ●Transmitter TW-800T

Items	Specification
Input	Limit switch*1 point Test switch* 1point
Display	LED *1 point(Red/Green
Power source	Coin battery(CR2032)
Operating temperature range	Temperature 0-50 degree Humidity under 80%
Dimension	34W*71D*17.5Hmm(Except projection)
Weight	Approx 40g
Antenna	Built in foundation
Battery life time	Approx 300,000 shots(It changes with operating conditions.)

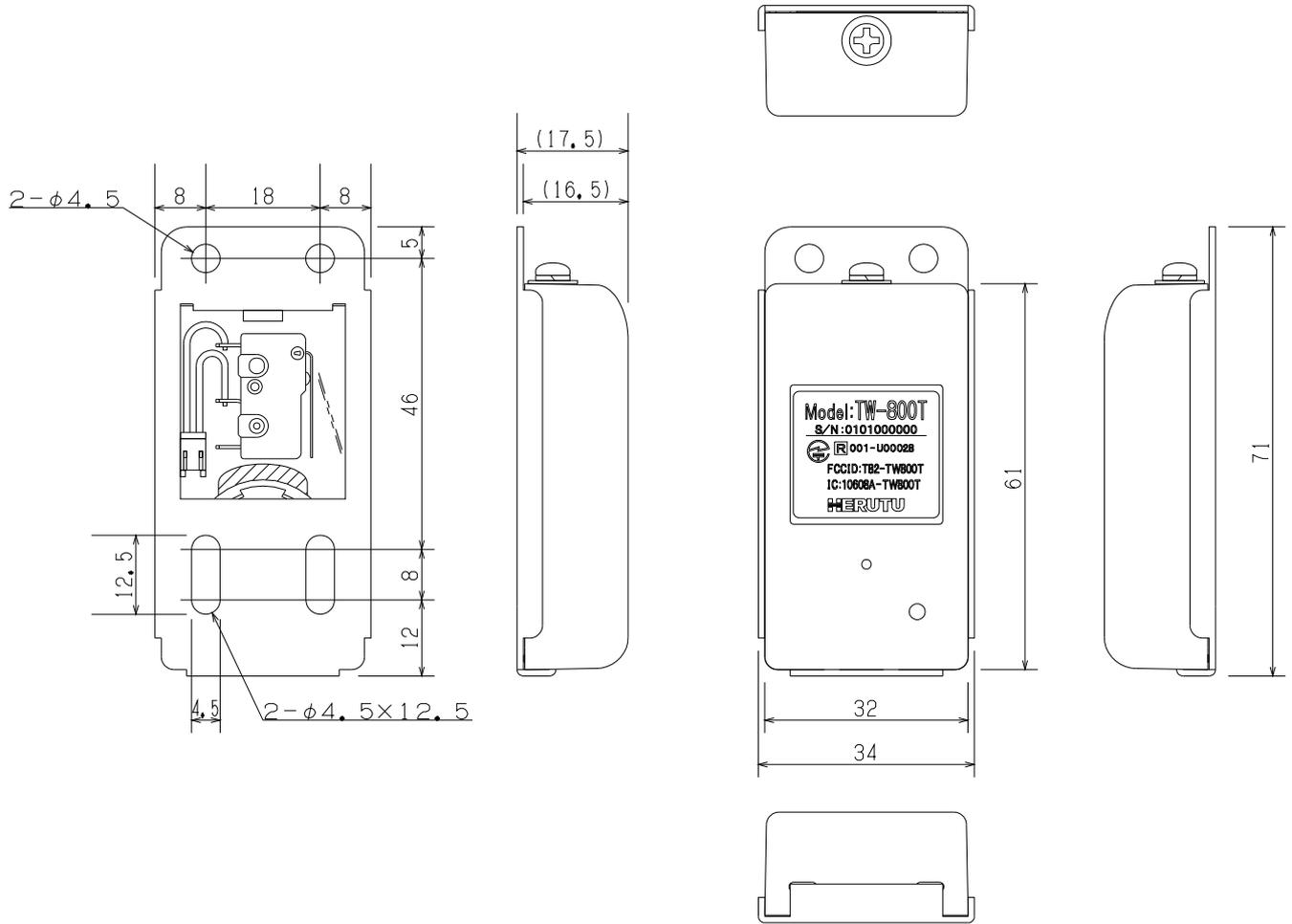
## ●Receiver TW-800R

Items	Specification
Output	Contact output* 1point Contact mechanism MOS-FET/1a Terminal block:M3(2P) Rated load voltage AC/DC30V per point Rated load current 0.5A per point
Display	LED for receiving(Green) * 1point (Combination lighting switch for pairing) Power LED(Red) * 1point
Power source	DC24V±20%(DC19-28V) Terminal block: M3(2P)
Consumption current	Under 60mA
Operation temperature range	Temperature 0-50 degree      Humidity Under 80%
Dimension	80W*100H*28Dmm(Except projection)
Weight	Approx 250g
Antenna	Dipole antenna(Diversity type) ※ANT2 is fixed by resin before shipment by regulation of FCC/IC in an applicable country.
Switch	Power switch *1 point 6 DIP switch for setting * 1point

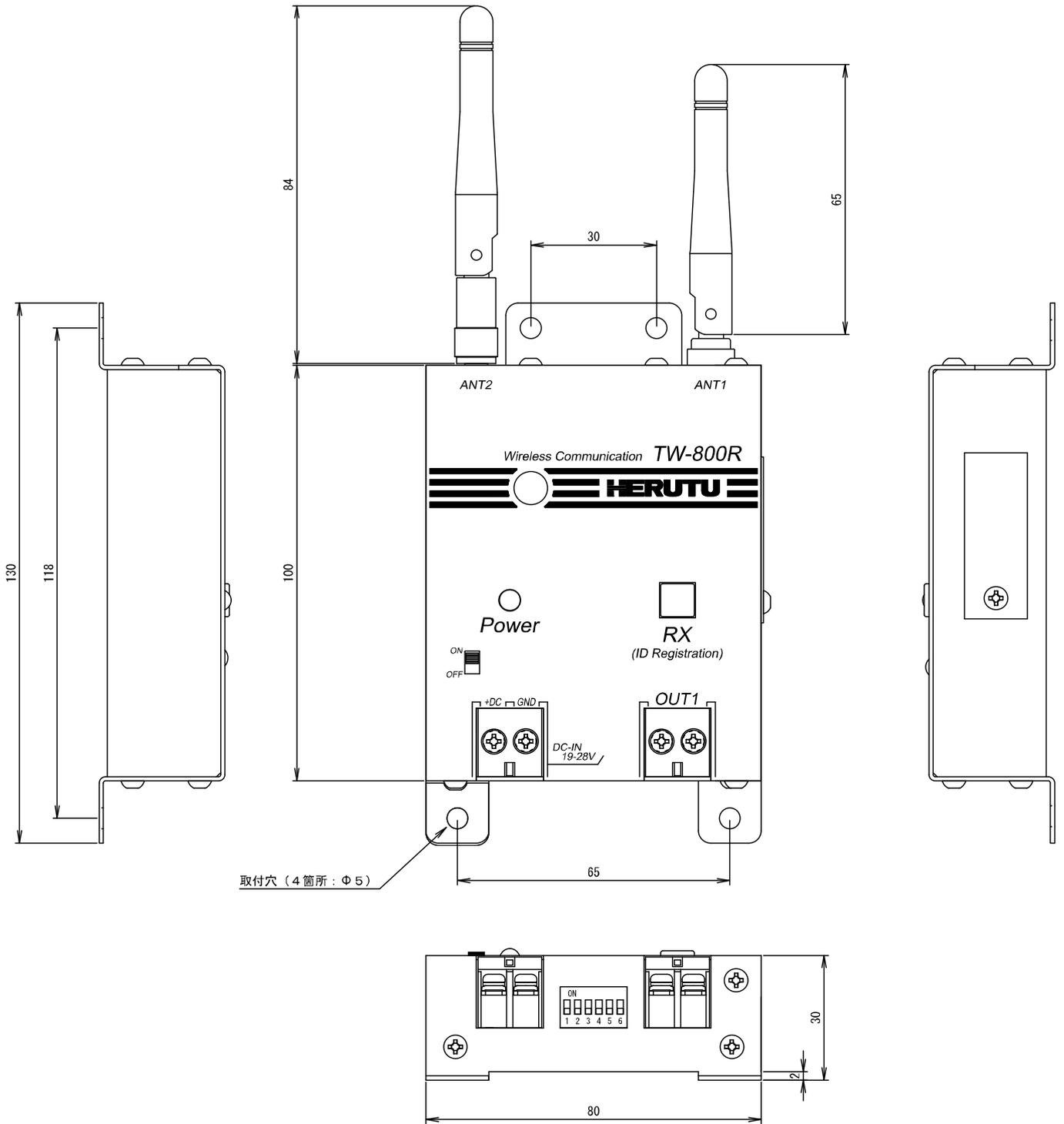
\*SMA Connector antenna type for ANT2 is "M3.5-S SMA-P-MALE"

# ■ Dimensional drawing

● Transmitter TW-800T



●Receiver TW-800R



## ■Before thinking failure

TW-800(Transmitter)

Phenomenon	A cause and measure
No transmitting (Not lighting LED Red or Green)	Battery level is low. →Please change a new battery (CR2032).
	Limit switch is separated from transmitter. →Please check that the connector and limit switch connector of a transmitter circuit board have connected firmly.
	Limit switch is not hit. →Please adjust the location of limit switch. Please check that limit switch hits.
	It has not done "Pairing" (No registration) →Please do "Pairing" with receiver. Ref P15
	Receiver power is off. →Please check that receiver power is ON.
	Communication distance is too far. →It is over the distance of this machine which can be communicated.
Flashing RED LED 10 times	The installation situation of receiver's antenna is not good. →Please check that the antenna situation of receiver will be good. Depending on the situation, please consider to use the external antenna. Ref P3
	It is impossible to communicate by outside cause. →Please check that there are productions uses 2.4GHz radio wave. Please inform us with detail situations.
	Receiver is busy situation. →Receiver situation is within relay output time or double count protecting time. Please check the setting of receiver. Ref 16
	Battery level is low. →Please change a new battery(CR2032).
Impossible do "Pairing"	Receiver is not "Pairing mode". →Please made into "Pairing mode". Please push the pairing switch of a transmitter 3 seconds or more. Ref15

## TW-800R(Receiver)

Phenomenon	Cause and measure
Power LED doesn't turn on	Power is not input.
	→Please input stable power source DC24V.
Not receiving the signal from transmitter.	It has not done "Pairing" (No registration)
	→Please do "Pairing" with receiver. Ref P15
Not sound the buzzer	Buzzer setting is OFF.
	→Please set the buzzer setting ON. Ref P16
Not input the count signal from receiver to connecting equipment.	Relay output time is too short.
	→Connecting equipment can't count that relay putput time is too short. Please set and change the relay output time setting. Ref P16

## ■ After service and Warranty

If something is wrong

If you should find anything wrong with the machine when using it under normal conditions, check the following items and contact the outlet store through which you purchased the product or our Sales Office.

Product name / Serial No. / Working environment,  
External devices connected,  
Operating sequence to error initiation,  
Specific description of error, etc.

### ■ Provisions of warranty

The provisions of warranty are set forth by us for warranty of the product after shipment so that the product can be used with a sense of security after purchased. In case our product is out of order, we will provide repair or replacement under the provisions of warranty.

### ■ Warranty period

Besides, as long as there is not providing, the warranty period shall be 13 months after shipping the products. During the warranty period, we will provide free-of-charge repair subject to the provisions of warranty set forth in the warranty certificate.

If you have anything unclear about the repair or follow-up service during the warranty period, please contact the outlet store through which you purchased the product or our Sales Office.

### ■ Scope of warranty

If the product should get out of order under the normal conditions of use by the customer, we will repair the failed section(s) free of charge or exchange the new one free of charge subject to the provisions of warranty. Please contact the outlet store through which you purchased the product or our Sales Office.

Also, the warranty period shall be 13 months after shipping the product or shall be 6 months after shipping substituting goods. The warranty periods will be applied the period visited later.

Note, however, that free-of-charge repair under this warranty is limited to the hardware components of the product. Even during the warranty period, the customer shall be responsible for repair cost if any of the following applies:

1. Troubles or damages occurring due to improper handling by the customer, such as a fall, a shock, etc.  
During transportation or movement of the product by the customer.
2. Troubles caused by overhaul or remodeling of the main body by the customer.
3. Troubles or damages caused by fire, earthquake, flood damage, or other natural disasters, as well as by abnormal voltage.
4. Troubles resulting from any trouble of devices connected to the product, which Devices are other than those designated by us.
5. Troubles with the accessories (AC adapter, antenna, connection cables, or the like) except the main body.
6. Repairing, adjustment, modification by except our company
7. Replacement of consumables and limited-life items (including batteries).

Consumables and limited-life items include, but not limited to:

- (1) Switches (limit switches, pushbutton switches, or the like)
- (2) Battery cells or batteries (dry batteries, button batteries, or the like)
- (3) Other items subject to consumption or limitation of life caused by use.

8. Troubles occurring due to handling against the use instructions or precautions specified in this operation manual.

#### ■ Initial defects

The period within 30 days from the date of shipping the product is defined as the initial defect period for the product. The product will be replaced with a new one or repaired free of charge provided that it is returned to the outlet store through which you purchased the product or our Sales Office, checked, and recognized as having initial defects. For initial defects, we shall be responsible for the shipping cost.

But it is in Japan only. In case of purchasing the products out of Japan, it will be decided after conference about shipping cost for returning back, insurance cost, custom duty.

#### ■ Disclaimer

We will assume no liability for any damages or monetary losses, direct or indirect, arising out of troubles, failures, or use of the product.

#### ■ Repair service period

Only if we have the stock of parts for repairing, even if after finishing the warranty period, we will repair the product within 5 years after end of production for a fee. However, we reserve the right to use substitute parts or devices for repairing purposes if there are unavoidable reasons such as unavailability of service parts.

#### ■ Others

- Independent of the warranty period, the product to be repaired shall in principle be brought into our site because of the necessity of using measuring instruments or the like for adjustments etc., and the shipping cost etc. incurred in bringing the product into our site shall be borne by the customer.
  - In such cases where you request a trip to your place for repair or need substitute devices during the warranty period, please contact the outlet store through which you purchased the product or our Sales Office. We will correspond for a fee.
  - We reserve the right to refuse replacement or repair if we are unable to reproduce the concerned failure at our engineering department after receipt of a request for repair.
- In addition, an additional charge may be made to the customer for the technical examination cost incurred in reproducing the failure.
- The information in this manual, our website, catalog we supply, is subject to change without prior notice. Please be forewarned.

## **HERUTU ELECTRONICS CORPORATION**

〒433-8103 62-1Toyooka-cho, Kita-ku, Hamamatsu-shi, Shizuoka-ken

(Sales dept) TEL.+81-053- 438-3555 FAX. +81-53- 438-3411

URL <http://www.herutu.co.jp> E-mail [webmaster@herutu.co.jp](mailto:webmaster@herutu.co.jp)